

# ALULUX

## **Installation Instructions and Warranty**

**This installation guide has been put together as user friendly as possible.**

**Experienced fitters may have different methods of putting our products together, for example, removing the glass which some do. Also, sometimes the glass will require toe and heeling which is a standard practice, although it is not always necessary with our products.**

**We are a supply only company, any fitting issues are strictly between you and your fitter.**

**Please see warranty enclosed**

# Warranty

## **Warranty (Supply Only) Valid from date of signed delivery receipt**

If a fault occurs in any product supplied by Alulux Limited (“the Company”) within the stated periods below due to faulty manufacture, the Company will replace the faulty product, item or part.

The period commencing from delivery:-

- 10 years in respect of all aluminium frames and profiles
- 10 years in respect of sealed glazed units
- 10 years in respect of in-glazed blinds and associated electrical components
- 10 years in respect of all cylinder locks, rollers, handles or other moving parts

### **Conditions of Warranty**

This warranty is subject to the following conditions:

- That the buyer or his authorised, ostensible or apparent representative, acknowledges that the product at the time of delivery was undamaged and free from any defects
  - That the product is protected from contact with wet cement, hard foreign objects, metals and materials likely to cause abrasive damage
  - That that the product is not misused including (but not limited to) failure to use it for it’s normal purpose in accordance with instructions on it’s proper use and maintenance or as specified in any user manuals issued from time to time by the Company
  - That the product is not improperly operated or maintained
  - That the product has not been altered or repaired by anyone other than the Company
  - That the product is still sufficiently accessible to allow replacement or repair works to take place
- Exclusions to Warranty** This warranty excludes:
- Minor imperfections inherent in glass and that caused during the manufacturing process whenever viewed in accordance with the Glass and Glazing Federation ‘Visual Quality of Double Glazing – after installation’ for installed insulating glass units constructed from flat transparent glass
  - Units which, when not in the Company’s possession or control, have not been transported, handled, stored, installed or maintained in a reasonable manner and completely in accordance with the glazing instructions laid down in the Glass and Glazing Federation ‘Glazing Manual’
  - Stepped units and drip edge units where the sealant is not protected from ultraviolet light in service
  - Units displaying the optical phenomenon, occasionally seen as interference colour bands, known as ‘Brewster’s Fringes’
  - Cracking of laminated glass
  - Condensation that forms anywhere other than internally in a sealed glazed unit
  - Distortion caused by the toughening process, i.e. ‘rollerwave’ distortion
  - Products that exceed any recommended design, use or maximum sizes specified by the Company from time to time, or products installed within 500 meters of the shoreline.
  - Units which have had decorative, safety or solar adhesive film applied to either interior or exterior surfaces or any etched or cut designs

- Any damage or fault which is caused by an act of God or any reason beyond the Company's reasonable control
- Any scratches or damage to glass that were not reported at time of installation
- Any additional or peripheral works required to make good the Property after the replacement or repair has been carried out, e.g. plastering or relaying floors

### **Making a Warranty Claim**

Any failure of the product should be reported in writing to the Company within 14 days of the occurrence and proof of purchase and benefit of this warranty must be provided.

### **Investigation of Complaint**

The Company may, upon receiving a claim under this warranty and subject to these terms, carry out one visit to the property where the product has been installed ("the Property") to inspect the fault reported. If the finding of this inspection is consistent with faulty manufacture and within the conditions of this warranty, then the claim will be approved.

It is a condition of this warranty that the Company's representatives are afforded a reasonable opportunity to inspect the product and are given reasonable access to the Property prior to authorising a warranty claim.

If a claim is approved then it is a condition of this warranty that the Company's representatives are allowed such access to the Property and product as is required to carry out any required repair or replacement, including installation.

The Company shall endeavour to investigate and, if appropriate, resolve claims under this warranty within a reasonable time but time shall not be of the essence.

### **Replacement Product**

The Company may choose between repairing or replacing any faulty product in their sole, absolute and unfettered discretion.

If a replacement product is supplied, it will be the Company's standard type of product current at the time of replacement and this may not be identical to the original unit or product provided or installed.

The replacement or repaired product shall be covered up to the limit of the original warranty period.

### **Issue of Warranty and Assignment**

This warranty shall be issued, subject to full payment and compliance with the Company's terms and conditions from time to time in force ("Terms and Conditions"), to the Buyer ("Buyer"). The Company shall not be bound by the terms of this warranty if the Terms and Conditions have been breached by the Buyer.

This warranty may be assigned to the owner of the Property or any subsequent owner, subject to the current holder of this warranty notifying the Company in writing at their registered address of the assignment of the warranty and the name and address of the new holder.

### **Limitations**

This warranty, for the avoidance of doubt, only provides for free replacement or repair of the product and does not cover any labour element or consequential damage or loss. Installation of wrong orders will make this warranty nil and void.

This warranty shall be governed by and construed in accordance with English law and each party agrees to submit to the exclusive jurisdiction of the courts of England and Wales.

# ALULUX

## System 60 Installation Instructions

- The glazed panels and tracks are packed separately
- Each will be marked either L (opening to the left when viewed from inside) or R (opening to the right when viewed from inside).
- Please ensure both packs are correctly marked with the corresponding L or R and take care not to damage the profiles or glass when cutting the packaging



### Track Pack contents:-

- top track
- bottom track
- 3mm pressed aluminium cill
- weather bar (3 sections)
- Roller and guide
- 8 screws
- 4 corner gaskets (if not already fitted to the profiles)
- 2 black end caps - roller cover



***Please note:-  
We do not provide  
screws to install the frame to the  
opening.***



## The crate contains:-

- Door panels
- Handles
- Glass (installed in the panels)
- Hinged side (attached to panel)
- Locking wall jam (other side)



## Unpacking the doors

- One side of the crate is nailed, the other screwed
- Using the correct tool, remove the wooden slats
- Once all slats are removed, carefully lift the doors out



- **Carefully unpack the track pack**

***Be careful not to scratch the powder coating with a blade***



**Remove the hinged side from panel 1**

- **To do this, use a allen key, undo the grub screw and knock the pin out that holds the two sections of the hinge together**

**When all pieces of the frame are ready, you can begin the frame assembly**

## Frame assembly

The image shows the bottom of the sides



The image shows the top of the sides



- **Place the black gasket on the ends of the sides, top and bottom, bigger parts at the top and the smaller parts at the bottom**



**Line up the sides and screw into place**



**You can use a clamp to hold in position**



**Repeat this at all 4 corners**

**Now make drill holes for installation**



**Across the top track it is recommended to drill 8 holes about 20cm apart at the hinged side then evenly spread the remaining 6**

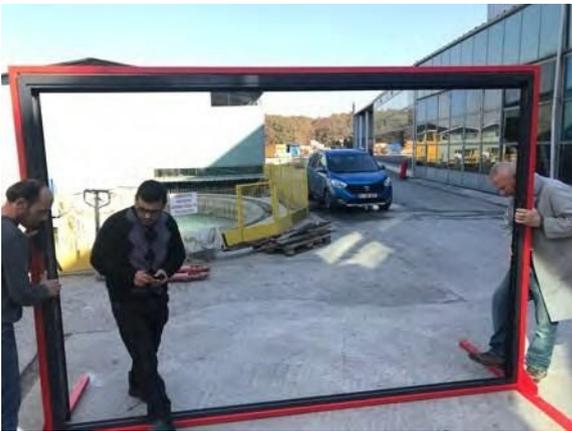
**Its recommended to make 6 holes on the sides and the bottom track evenly spaced**

## Installing the frame



Once the frame is together you are ready to fit it to the opening

*For outward opening the deep parts of the frame are on the inside and for inward opening, it's on the outside*



- Make sure you are always checking levels



- When using packers, always place close to the screws



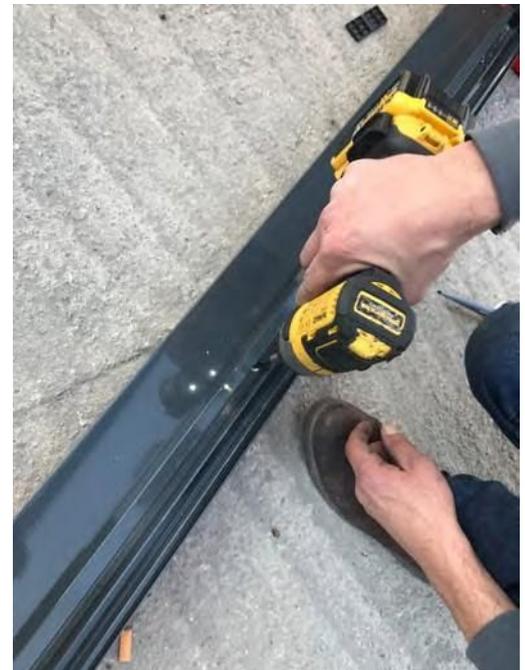


- **Check it's level before securing to the opening**



- **Countersink the bottom track holes - this will ensure that the bottom guide movement is not obstructed by the screw**

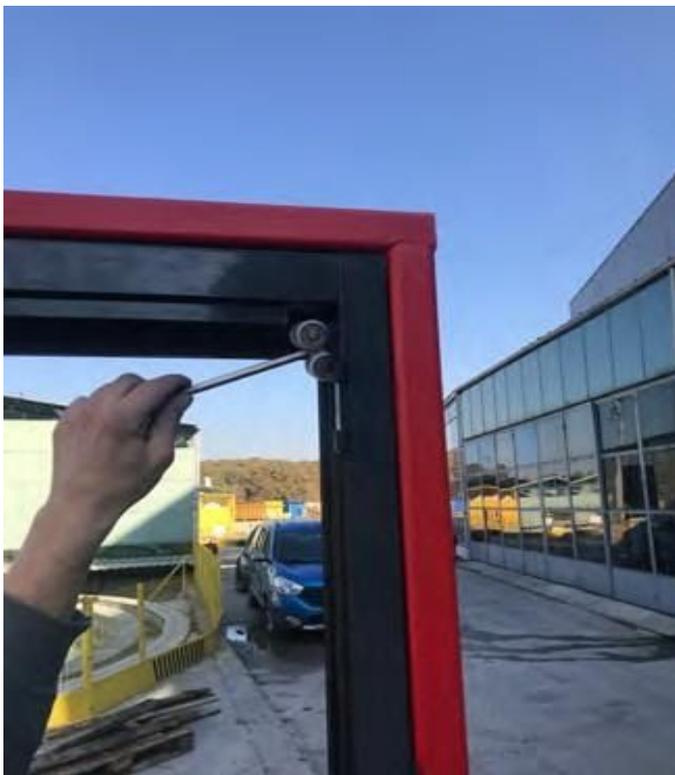
***Please note:-  
The cill sits under the  
bottom track, it's up to you how far  
under it sits. We recommend that  
you fit it square under the bottom  
track (60mm)***



- Before you install the door panels, clean all swaff from top and bottom tracks



- Then insert the roller



- After roller is in place you can fit the roller cover



## Installing the door panels



- To remove the panels from one another, unscrew the grub screws and remove the pins. The panels will then come apart



- The roller hinge and guide hinge is unscrewed from the bottom



- When separated install the hinged panel first



- Line the door up with hinges then insert the pins and screw in the grub screw tight

- Repeat the process for panel 2



- Repeat the process with traffic door

***Remember this needs to be put back in exactly the same way as it was removed***



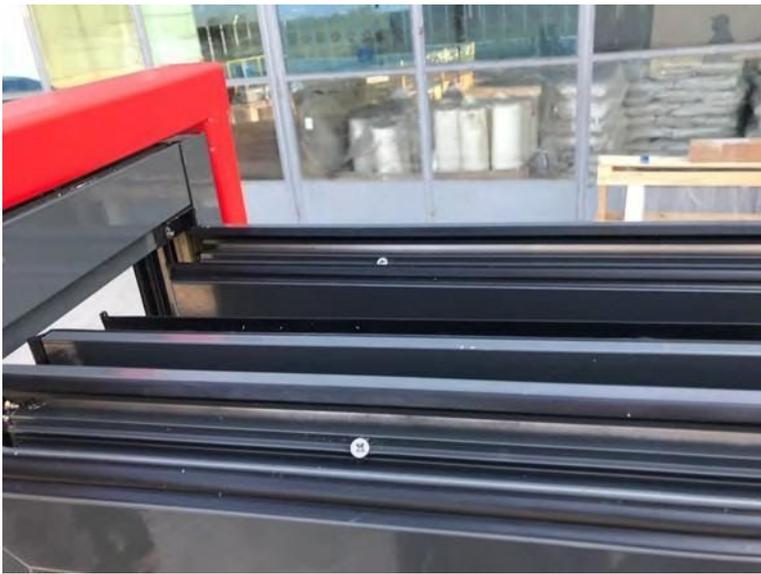
- **Fit the guide into the bottom hinge and place in track**

- **To fit the roller you can pull out the gasket under the roller hinge, loosen the screws holding the hinge to the panel (do not remove)  
The hinge will then slide down line up the roller then slide the hinge back up and thread the roller through**



- **You can then push the gasket back into its position**
- **using a spanner, replace the fixing nut-washer, and adjustment nut. Keep turning until the doors are at the correct height**





**All panels should be parallel**

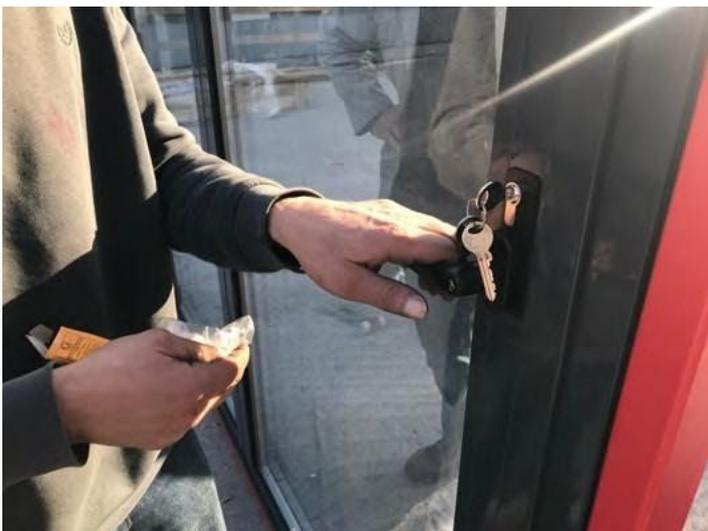
**At the top of the door panels there should be a continuous even line. If you don't have this then adjust the nut on the roller**



***Please note:-  
Cill was not included in this installation***



## Fitting the handle



***Please note:-***

***A set with integrated blinds was used for this installation, it's the same process without blinds***



- The black end caps slot into the ends of the top track

- For outward opening doors, the bar fits into the inside channel, for inward opening doors it fits into the outside channel



- The Smallest part goes under locking side wall jam

- The long part goes in the middle (this part can fold down when doors are open, but make sure it's in the upright position when closing the doors)



- The stacking side part goes where doors stack and stays in upright position

## FOR SETS WITH BLINDS ONLY

### Attaching the control units



- Remove the tape on the back of the control unit attach the control unit to the top of the panel
- Attach the cord tidy further down

**Enjoy your doors!**

***Thank you for your custom and support.***

***Alulux Limited***

**Please remember to share your photos with us by email  
[admin@aluluxgroup.com](mailto:admin@aluluxgroup.com)**

**or via Facebook and Instagram**



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